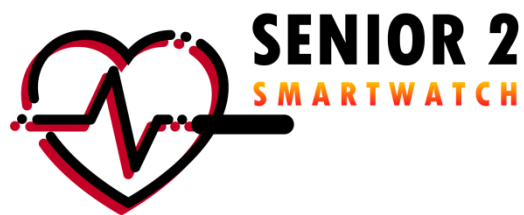




User Manual

WS-2396



Thank you for purchasing the Sami wearable WS-2396 SENIOR 2 SMARTWATCH. Read the instructions carefully to obtain optimum results and preserve it for future reference.

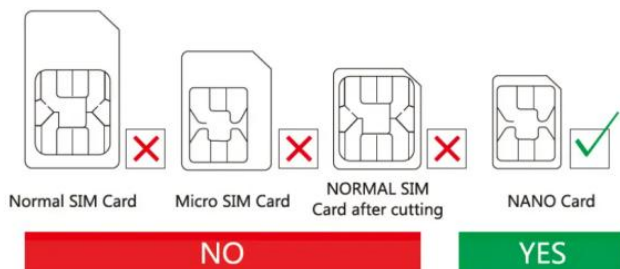
1. Getting started

Check that the smartwatch is the right model and all accessories are included. Please activate Caller ID and enable Data network.

2. Choose and Install the SIM Card

Turn off watch first. Place Nano SIM on tray (gold chip facing up). Slide tray into watch until it into place. **Make sure the PIN CODE of the SIM is deactivated before**, you can deactivate the PIN code inserting the sim previously in any mobile phone.

(Make sure that the SIM card is in the correct direction and must have data plan)



3. Power on and off

How to power on:

Press and hold down the On/Off button for 3~5 seconds to power on the watch.

How to power off:

1. When there is not a SIM card, long press the power button to turn off the device.
2. If the new watch does not turn on, it is probably without power. Please connect the charging cable until the watch turns on automatically.
3. After the SIM card is activated, you cannot turn off the watch by holding the power button. Please go to the settings to turn it off.

4. Charge

1. When you get a low battery notification on the device or app, please charge it right away.
2. When the battery is below 15%, the watch will enter power-saving mode, and only incoming calls function will work.
3. During charging, the watch screen will be locked. Please do not use it.

How to charge safely

The watch has magnetic charging contacts. Please align the charging contacts on the watch with the contacts on the charging cable until "Charging" is displayed on the watch screen. Place watch on a flat surface and use a certified power adapter when connecting the charging cable to charge the watch.

Keep Dry: Always wipe contacts and device before charging.

Avoid Metal Objects: Charging port is magnetic. Keep away from keys/coins to prevent shorts.

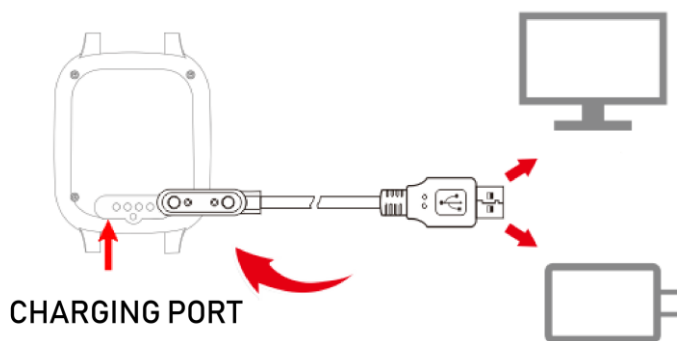
Battery Wake-Up: If unused for months, hold power button 20+ seconds after full charge.

Use Correct Charger Only use adapters with:

Input: 100-240V~ (50/60Hz)

Output: 5V/1A (5W)

Must have safety marks (CE/FCC)



5. Device layout



6.Download the APP & Bind the watch

6.1 Get the app

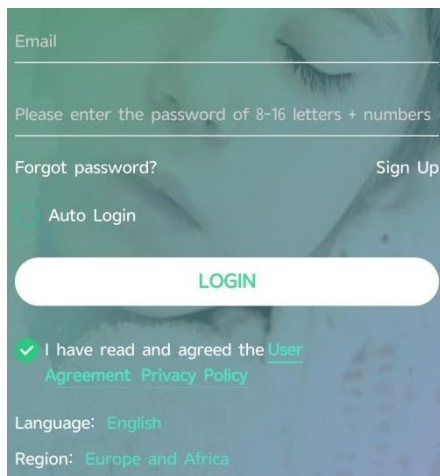
*Download via this
QR code*



You can also find the app download QR code in the watch's function menu.

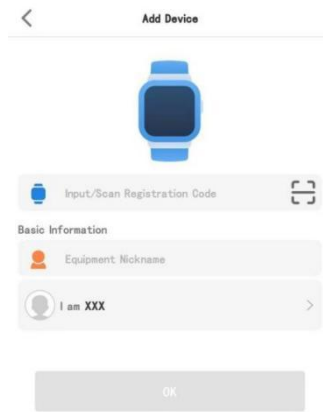
6.2 Create your account

Sign up for an account following the app guide. Choose your language and region.

A screenshot of a mobile app's login screen. It features a light blue background with a close-up image of a person's face. The form includes an "Email" input field, a password prompt "Please enter the password of 8-16 letters + numbers", a "Forgot password?" link, and a "Sign Up" link. There is an "Auto Login" checkbox and a prominent white "LOGIN" button. At the bottom, there is a green checkmark and text: "I have read and agreed the [User Agreement](#) [Privacy Policy](#)". Below that, it shows "Language: English" and "Region: Europe and Africa".

6.3 Bind the watch. Connect to the phone app.

Create an account, then log in and add your device to the app using the registration code.



You can:

1. Scan the QR code on the device label or manually enter the registration code.
2. Find the QR code in the watch function menu and scan it to bind.

6.3 Account management

1. Upon first-time binding with the device, the associated account will be automatically set as the admin.
2. Guest accounts need admin approval to bind with and manage the device.

7. Basic functions

Phone call

You can make a call using the dial pad or the phone book.(The dial pad can be disabled by the phone app)

Phone book/Contacts

Add up to 15 contacts in the app. After adding, they will be synced to the phone book/contacts.

SOS

- Press the SOS BUTTON for over 3 seconds to call emergency contacts one by one. If no one answers, it will try two more times and then stop.
- You can add 3 emergency contacts via the phone app.

Fall detection

If a fall is detected, the watch vibrates and alerts the wearer to confirm the incident. If no response is received, it automatically notifies the linked app and calls emergency SOS contacts. These features must be enabled and configured in the app.

Health monitor

The watch measures body temperature, blood oxygen, heart rate, and blood pressure. You can enable automatic monitoring and set alerts for abnormal body temperature (too high or too low).

Reminder

You can set repeating reminders for tasks like taking pills or drinking water. Additionally, the watch supports voice notes—record your voice or add a text prompt to receive personalized alerts.

Video call

You can make a video call to the added contacts. If the app cannot receive the video call, check that notifications are enabled or that the call has not been blocked by the system.

Chat

- **Voice message from the watch**

The watch can send voice messages to the phone app and read one latest unread messages each time.

- **Text and voice message from the phone app.**

The app can send text messages or 15-second voice messages to the watch.

Location tracking

This watch has a tracking function, but it is off until the watch is connected. You can see the watch's location after it is connected and the Locate feature is turned on, following privacy laws.

Tracking uses GPS, LBS, and Wi-Fi to show the device's location on the map (may vary by model).

Safe zone/Geo-fence

Set a Geo-fence on the map. The app will notify you when the watch wearer enters or leaves the area.

Camera

Use the camera to take a photo, and you can upload it to the APP's album.

***Gallery is also available**

Save photos here, and you can delete in it or upload photos to the APP.

Other tools in function menu

Alarm (Add 3 alarms via the phone app)

Calculator

Stopwatch

Math game

What is in the watch setting:

Watch Dials Change Volume and Brightness Adjustment

Watch Screen Sleep Time VoLTE Switch

Language Settings Shut Down Watch

8. Troubleshooting Guide

Connection Issues (Device Offline)

SIM Card Check: Use an activated 4G Nano-SIM with active data plan and GPRS. Confirm network coverage.

Server Settings: Verify correct IP/Port/IMEI (match device's factory code). Send SMS command pw,123456,ts# (English format) to check status.

Binding Failure: If "device code invalid" or "account registered", contact seller or create a new account.

Call Function Issues

SIM Requirements: 4G Nano-SIM with activated caller ID and data.

Whitelist/APN: Add contacts to whitelist if blocking unknown numbers. Confirm APN settings match carrier requirements.

Charging Problems

No Power: Hold power button 3-5 seconds. Charge if battery is dead.

Hardware Check: Clean charging pins/magnetic dock. Ensure no corrosion. Align magnetic cable properly.

Low Battery: Screen may stay dark initially. Charge for 1+ hour.

Short Battery Life

Usage: Balance usage (avoid 24/7 wear). Charge fully before use.

Signal Impact: Poor signal increases battery drain.

Poor GPS Accuracy

Data Connection: Ensure stable cellular/data.

LBS Limitation: Base station density affects precision.

Enable Location: Activate positioning mode in settings.

Auto Power On/Off

Triggered by SIM changes, network reset, or app settings.

Call Quality Issues

Weak signal or proximity interference (keep device away from phones).

9.Safety warnings

General Use: Avoid extreme temperatures (normal range: -5°C to 40°C). Keep dry; clean screen regularly. Do NOT use while charging, driving, or in storms.

Children: Choking hazard (small parts). Keep away from kids/pets.

Battery: Do NOT disassemble, crush, or expose to heat. Stop use if swollen/damaged.

Screen: Slow response if wet/dirty. Replace cracked screens immediately.

Audio/Visual: Avoid prolonged high-volume use. Adjust brightness to safe levels.

TECHNICAL SPECIFICATIONS:

Display screen: IPS screen 1.83". Full colour touch screen

Screen resolution: 240x284pixels.

Internal Memory: 128mb + 192mb

MCU Chipset: ASR3603S

OS: RTOS

Charge port : USB magnetic charging cable

Battery: Built in Li-Polymer 700mAh

Stand by time: 8-12 DAYS

Working time: 4-8 DAYS

Declaration of Conformity

Hereby we,

Name of manufacturer: **SANTOSHI SL**

Address: **CALLE FELIPE ASENJO N.56**

Zip code & City: **28947 - FUENLABRADA (MADRID)**

Country: **SPAIN**

declare that this DoC is issued under our sole responsibility and that this product:

Product description: **Smart Watch**

Type designation(s): **WS-2396**

Trademark: **SAMI WEARABLE**

is in conformity with the relevant Union harmonization legislation:

DIRECTIVE EMC 2014/30/EU

DIRECTIVE LVD 2014/35/EU

Standard CE (RED): DIRECTIVE 2014/53/EU

Standard RoHS: 2011/65/EU: (RoHS) Restriction of Hazardous Substance.

with reference to the following standards applied:

EN 301 489-1 V2.2.3 (2019-11), EN 301 489-52 V1.1.2 (2020-12),
EN 55032:2015+AC:2016+A1:2020+A11:2020, EN 55035:2017+A11:2020
EN50360:2017, EN62209-1:2016, EN 62209 2:2010/A1:2019, EN50566:2017, EN 50663:2017
EN 62368-1:2014+A11:2017, IEC 62133-2:2017
EN 62209-1:2016, EN 62209-2:2010/A1:2019, EN 50566:2017
EN 301 511 V12.5.1 (2017-03) **LTE** EN 301 908-1 V13.1.1 (2019-11), EN 301 908-13 V13.1.1 (2019-11) **WCDMA**
EN 301 908-1 V13.1.1 (2019-11), EN 301 908-2 V13.1.1 (2020-06)



Signature

Full name: VISHAL MIRPURI

Position: ADMINISTRATOR

Date: 12/06/2025

Contact support: info@sami.es