



# User Manual

## WS-2395



Thank you for purchasing the Sami wearable WS-2395 ANDROID SMARTWATCH. Read the instructions carefully to obtain optimum results and preserve it for future reference.

- Thank you for choosing the SMARTWATCH. To ensure optimal performance and safety, please read this manual carefully and retain it for future reference.
- The images in this manual are for illustrative purposes only.

## 1. Getting started

Check that the smartwatch is the right model and all accessories are included. Please activate Caller ID and enable Data network.

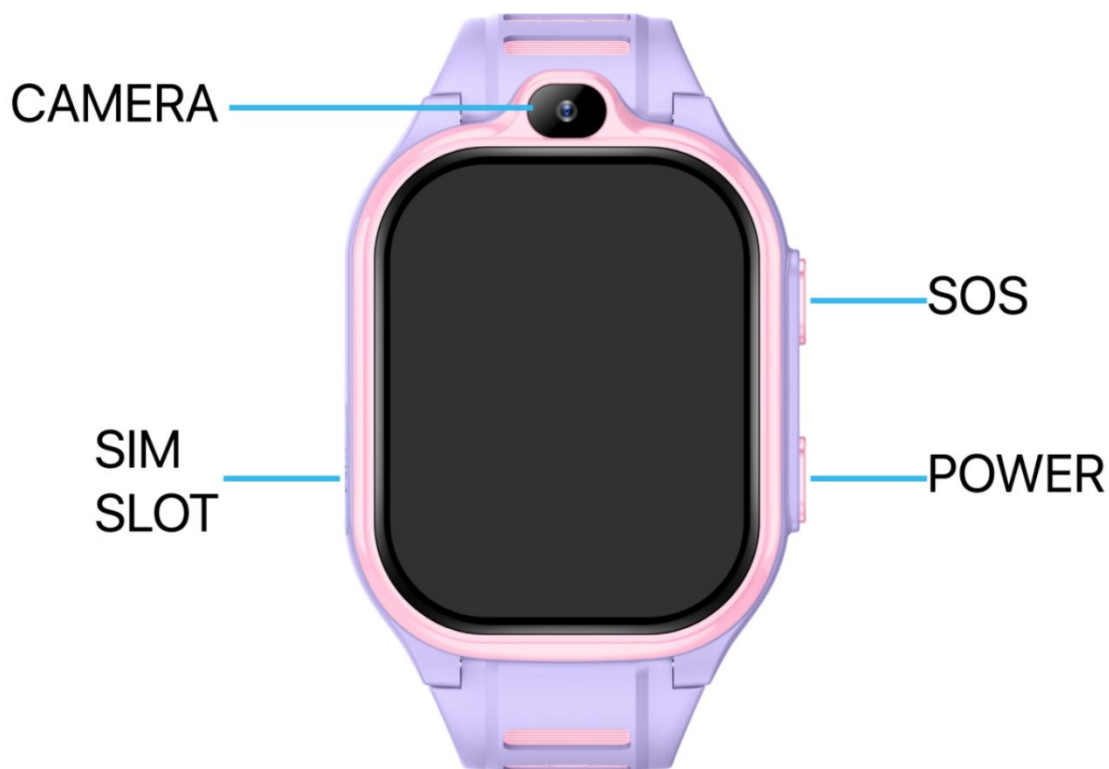
## 2. Choose and Install the SIM Card

**Turn off watch first.** Place Nano SIM on tray (gold chip facing up). Slide tray into watch until it into place. . **Make sure the PIN CODE of the SIM is deactivated before**, you can deactivate the PIN code inserting the sim previously in any mobile phone.

**(Make sure that the SIM card is in the correct direction and must have data plan)**



## 5. Device layout



## 6. Download the APP & Bind the watch

### 6.1 Ge the app

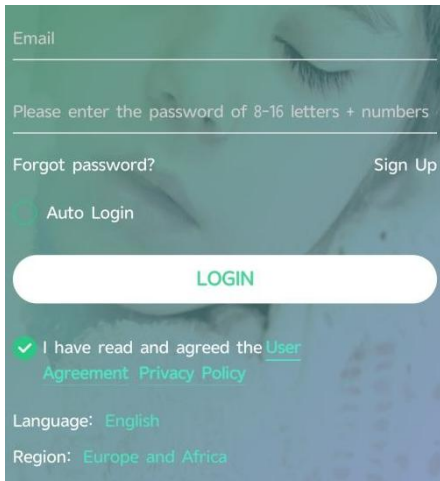
*Download via this  
QR code*



*You can also find the app download QR code in the watch's function menu.*

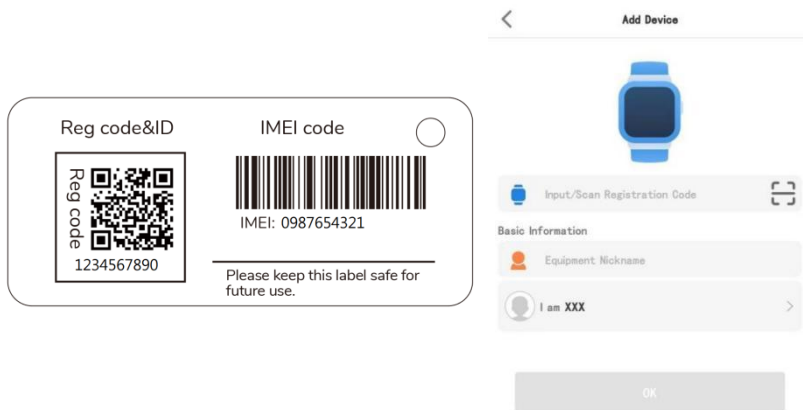
### 6.2 Creat your account

Sign up for an account following the app guide. Choose your language and region.



### 6.3 Bind the watch. Connect to the phone app.

Create an account, then log in and add your device to the app using the registration code.



You can:

1. Scan the QR code on the device label or manually enter the registration code.
2. Find the QR code in the watch function menu and scan it to bind.

### 6.3 Account management

1. Upon first-time binding with the device, the associated account will be automatically set as the admin.
2. Guest accounts need admin approval to bind with and manage the device. Admin can review and approve guest requests via notifications on the pairing page of the phone app.
3. **If you are going to stop using the watch or give it to someone., please UNBIND from the APP so the other user can bind it again.**

## 7. Basic functions

### Phone call

You can make a call using the dial pad or the contacts. (The dial pad can be disabled by the phone app)

### Phone book/Contacts

Add up to 15 contacts in the app. After adding, they will be synced to the phone book/contacts.

## **Messages**

Send and receive the SMS

## **Intercom(Walkie-Talkie Function)**

Enables instant voice communication between watches or mobile devices through network connection. Create or join a talk group. Voice messages can be either: Real-time push-to-talk or converted and sent as voice messages.

## **SOS**

- Press the SOS BUTTON for over 3 seconds to call emergency contacts one by one. If no one answers, it will try two more times and then stop.
- You can add 3 emergency contacts via the phone app.

## **Video call**

You can make a video call to the added contacts.

## **Chat**

- **Message from the watch**

The watch can send voice messages, pictures, text, and stickers to the phone app, and can read unread messages.

- **Message from the phone app.**

The app can send voice messages, pictures, text, and stickers to the watch.

## **Location tracking**

This watch has a tracking function. You can see the watch's location after it is connected and the Locate feature is turned on, following privacy laws.

Tracking uses GPS, LBS, and Wi-Fi to show the device's location on the map

(may vary by model and environment).

## Safe zone/Geo-fence

Set a Geo-fence on the map. The app will notify you when the watch wearer enters or leaves the area.

## Camera

Use the camera to take a photo, and you can upload it to the APP's album.

### \*Gallery is also available

Save photos here, and you can delete in it or upload photos to the APP.

## Other tools in function menu

- Alarm (Add 3 alarms via the phone app)
- App store (Install applications on watch)
- Calculator
- Drink water reminder
- Dial store (watch face store)
- Recorder
- Stopwatch
- Screen captures
- Steps counter
- Schedules

## What is in the watch setting:

- Watch dials change
- Watchmenu styles change
- Network,WLAN, Hot spot
- Floating window Battery
- Volume, Display, Touch effect
- Main menu setting
- Lock screen password
- Language Settings
- Device info Date&Time Device upgrade
- Shut Down Watch

# 8.Troubleshooting Guide

## Connection Issues (Device Offline)

**SIM Card Check:** Use an activated 4G Nano-SIM with active data plan and GPRS. Confirm network coverage.

**Server Settings:** Verify correct IP/Port/IMEI (match device's factory code). Send SMS command pw,123456,ts# (English format) to check status.

**Binding Failure:** If "device code invalid" or "account registered", contact seller or create a new account.

## Call Function Issues

**SIM Requirements:** 4G Nano-SIM with activated caller ID and data.

**Whitelist/APN:** Add contacts to whitelist if blocking unknown numbers. Confirm APN settings match carrier requirements.

## Charging Problems

**No Power:** Hold power button 3-5 seconds. Charge if battery is dead.

**Hardware Check:** Clean charging pins/magnetic dock. Ensure no corrosion. Align magnetic cable properly.

**Low Battery:** Screen may stay dark initially. Charge for 1+ hour.

### **Short Battery Life**

**Usage:** Balance usage (avoid 24/7 wear). Charge fully before use.

**Signal Impact:** Poor signal increases battery drain.

### **Poor GPS Accuracy**

**Data Connection:** Ensure stable cellular/data.

**LBS Limitation:** Base station density affects precision.

**Enable Location:** Activate positioning mode in settings.

### **Auto Power On/Off**

Triggered by SIM changes, network reset, or app settings.

### **Call Quality Issues**

Weak signal or proximity interference (keep device away from phones).

## **9.Safety warnings**

**General Use:** Avoid extreme temperatures (normal range: -5°C to 40°C). Keep dry; clean screen regularly. Do NOT use while charging, driving, or in storms.

**Children:** Choking hazard (small parts). Keep away from kids/pets.

**Battery:** Do NOT disassemble, crush, or expose to heat. Stop use if swollen/damaged.

**Screen:** Slow response if wet/dirty. Replace cracked screens immediately.

**Audio/Visual:** Avoid prolonged high-volume use. Adjust brightness to safe levels.

### **TECHNICAL SPECIFICATIONS:**

**Display screen:** IPS screen 2.0". Full color touch screen

**Screen resolution:** 320x385pixels.

**Internal Memory:** 2GB + 16GB

**MCU Chipset:** ASR8601

**OS:** Android

**Charge port :** USB magnetic charging cable

**Battery:** Built in Li-Polymer 800mAh

**Stand by time:** 4-5 DAYS

**Working time:** 1-2 DAYS

## Declaration of Conformity

Hereby we,

Name of manufacturer: SANTOSHI SL  
Address: CALLE FELIPE ASENJO N.56  
Zip code & City: 28947 - FUENLABRADA ( MADRID )  
Country: SPAIN

declare that this DoC is issued under our sole responsibility and that this product:

Product description: Smart Watch  
Type designation(s): WS-2395  
Trademark: SAMI WEARABLE

is in conformity with the relevant Union harmonization legislation:

DIRECTIVE EMC 2014/30/EU

DIRECTIVE LVD 2014/35/EU

Standard CE (RED): DIRECTIVE 2014/53/EU

Standard RoHS: 2011/65/EU: (RoHS) Restriction of Hazardous Substance.

with reference to the following standards applied:

EN 301 489-1 V2.2.3 (2019-11), EN 301 489-52 V1.1.2 (2020-12),

EN 55032:2015+AC:2016+A1:2020+A11:2020, EN 55035:2017+A11:2020

EN50360:2017, EN62209-1:2016, EN 62209 2:2010/A1:2019, EN50566:2017, EN 50663:2017

EN 62368-1:2014+A11:2017, IEC 62133-2:2017

EN 62209-1:2016, EN 62209-2:2010/A1:2019, EN 50566:2017

EN 301 511 V12.5.1 (2017-03) LTE EN 301 908-1 V13.1.1 (2019-11), EN 301 908-13 V13.1.1 (2019-11) WCDMA EN 301 908-1 V13.1.1 (2019-11), EN 301 908-2 V13.1.1 (2020-06)



Signature

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